# POSTCLINICAL CONFERENCE:

Getting the biggest bang for your buck Deborah Myers, MS, RNC

# Definitions:

- Postclinical conferences by nature are small group discussion periods that immediately follows a clinical experience (Billings and Halstead, 2009).
- Clinical conferences give students the opportunity to share difficulties and feelings about patient care, develop critical thinking skills, describe nursing experiences and learn how to collaborate with others in a group (Gaberson & Oermann,1999).

### Purpose:

Postclinical conferences provide a forum in which students and faculty can discuss the clinical experiences, share information, analyze clinical situations, clarify relationships, identify problems, ventilate feelings, and develop support systems (Billings and Halstead, 2009).

# Advantages:

- Contributes to the attainment of the course and the clinical objectives (Wink as cited in Letizia, 1998).
- An opportunity to enhance clinical learning (Lister as cited in Leticia, 1998).
- Opportunity for students and faculty to interact and learn from each other (Rossignol, 2000).
- Enhances the capacity for clinical decision-making, increases self-confidence and improves group process skills (Reilly and Oermann as cited in Letizia, 1998).

#### Disadvantages:

 May be disorganized, lacking in structure, and boring to students.

Low energy levels of faculty and students

If a surface level of learning approach is used, it promotes only memorization of information (University of Technology Sydney, 2004).

# **Critical Elements:**

- Environmental considerations
- Planning and organization
- Roles of participants
- Theoretical associations

Group dynamics

#### **Environmental Considerations**

- Request a room that has adequate space to accommodate the group, good lighting and privacy in that it allows for open discussion of patient care issues.
- Request access to a white board or similar visual aid. Multimedia access with Internet capability would be ideal.
- Arrange the group around a table or in a circle to facilitate communication.
- Create a nurturing and open environment that encourages student participation.
- Promote a learning environment that respects human values, rights, life-style choices, as well as spiritual and cultural beliefs.

# **Planning and Organization**

Successful postclinical conferences are planned well in advance as opposed to spur-of-the-moment or adlibbing sessions.

- A variety of learning activities designed to enhance critical thinking and decision-making skills should be utilized.
- Assign any student reports, presentations, or group facilitation roles during clinical orientation.
- Discuss conference expectations and provide an outline of the weekly focus and learning activities.

# **Role of Participants: Faculty**

#### • Faculty role includes:

- Being supportive and a sharer of information
- Creating an environment that is conducive to discussion and group process
- Organizing the conference as to topic, strategies for learning, and expected outcomes
- Managing time and keeping the discussion on track
- Providing feedback and clarifying concepts as well as identifying relationships, patterns, and trends
- Debriefing challenging and emotional experiences as needed (these take precedence over all others)

# **Role of Participants: Students**

#### Be prepared

Be an active participant in the learning process

Keep on task and adhere to group process

Engage in team-building activities

Practice communication skills

### **Theoretical Associations**

Conferences should bridge the gap between theory and practice with an emphasis on current classroom topics.

Assist students to apply theory to the clinical experience through a variety of learning experiences.

Provide an avenue for learners to deal with complexity and higher level thinking by presenting challenging questions.

# Group Dynamics

Create an environment of mutual respect and collaboration.

Demand professionalism within the group as well as in the clinical setting.

Faculty should role model behaviors consistent with scientific inquiry and those of a lifelong learner.

# Postclinical Conference Activities: Affective Learning

- Exploration of student feelings related to patient care; discuss any critical incidents and debrief
  - Attend to affective experiences with strong emotional reactions first (no learning will take place until the feelings have been ventilated or resolved)
- Review and critique clinical activities
- Discuss clinical concerns help students "fill in the gaps"
- Explore the positive nursing behaviors that were observed
- Discuss observations of ethical decision-making
  - Engage students in an ethical debate by dividing up the group and assigning different sides of the issue at hand

# Postclinical Conference Activities: Cognitive Learning

- Relate specific patient profiles and/or patient care issues to the current classroom focus
- Concept mapping
  - Work with the group to create a concept map for one of the assigned clients or a specific disease process (have students take turns facilitating)
  - Resources for creating concept maps can be found at the following sites:
    - Texas Collaborative for Teaching Excellence
    - <u>Concept Mapping in Health Care Management</u>
- Prioritize care
  - Discuss one of the more complicated patient cases and have the group prioritize nursing care for the shift

# Postclinical Conference Activities: Cognitive Learning

- Ask each student to identify which patient care problem took priority for their specific client
- Assist the group to develop a case study based on one of the students patients
- Provide short, easy to read articles or clinical guidelines for the group to read and discuss
- Discuss EBP as it relates to specific patient care practices
- Assign each student a drug to discuss and have one student present each conference (maximum of 5 minutes)
- Utilize high-level questioning to help students deal with complexity and promote critical thinking

# Postclinical Conference Activities: Cognitive Learning

- Incorporate management theory
  - Present examples of delegated duties and have students discuss the level of staff to which they would be delegated
  - Discuss patient care assignments as they relate to admission, discharge, and available staff
  - Use SBAR reporting and have all students practice reporting off on their client.
    - <u>(Shift Report and SBAR Strategies for Clinical</u> <u>Postconference</u>)
    - SBAR Reporting
  - Bring in a LPN or CNA and have them speak about how to work with these professionals from their perspective

# Postclinical Conference: Psychomotor Learning

- Bring in specialists and have them demonstrate their skill and/or equipment
- Demonstrate the use of new equipment
- Ask students to identify if they observed a "different" way to perform a skill and how that compared to their learned method
- Review clinical guidelines and/or procedures and evaluate student understanding of the process

### How to Facilitate:

- Keep a portfolio of postclinical conference activities from which to choose
- Create a calendar of the weekly theory focus and specific activities to help bridge the gap
- Provide a variety of activities to help keep postclinical conference intellectually stimulating and to decrease boredom
- Provide student assignments for postclinical conference at the beginning of the semester
- Obtain feedback from the students as to what worked and what needs to be refined

### References:

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